

press release
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sofrecom



chooses Sofrecom's BCC solution as the core of its
new information system

Sofrecom, a subsidiary of the France Telecom - Orange group and a leader in telecommunications consulting and services, has signed a major contract with PT Telkom for the migration of its billing system.

Due to the boom in the telecoms market and the resulting emergence of new challengers in Internet and multiplay access, PT Telkom, the incumbent Indonesian operator, undertook a major project in 2009 to renovate its global information system **INFUSION-PL - Indonesia Flexible and Unified buSiness Solution – Personal Lines**.

The integration into the operator's IS of the latest version of BCC (Billing & Customer Care), developed by Sofrecom, will enable PT Telkom to retain and expand its subscriber base by offering customers new products and services such as IPTV, ADSL and multiplay.

Sofrecom's task consists of implementing its latest BCC solution within an innovative architecture so as to give the operator a comprehensive overview of its entire base of customers (more than 9 million). The main challenges faced by Sofrecom include the migration of 29 decentralised BCC solutions and the transfer of know-how to PT Telkom's teams.

This project, called "SISKA+", was preceded by a proof-of-concept phase that validated the choice of Sofrecom's solution. Deployment began in the Bandung region and will be gradually expanding to the regions of Java, Sumatra and Borneo.

Our local presence for a number of years, combined with PT Telkom's renewed trust, reflects Sofrecom's commitment to improve the operating and financial results of telecommunications operators that run its solutions.

This success consolidates Sofrecom's position as a major global player in the field of consulting for fast-growing operators. As such, it demonstrates its ability to manage very complex high-value-added projects and to forge privileged relationships with operators in the Asia-Pacific region, notably with the support of its subsidiaries in Indonesia and Vietnam.

**visit Sofrecom – MWC Barcelona 15th-18th February 2010
hall 2 – stand 2B69
and meet**

Jean-François Fallacher, Chief Executive Officer
Alain Masson, Senior Vice President
Bertrand Grèzes-Besset, Senior Vice President
Eric Frachon, Senior Vice President
Sébastien Cuiec, Key Account Manager

About Sofrecom

Sofrecom, a France Telecom - Orange Group company, is a leading telecommunications consultant and services provider. It provides expertise on fast-growing markets worldwide. Its unique know-how and value-generating offers specifically designed for telecoms operators enable it to provide support in all the fields essential to their development: marketing and distribution, organisation and processes, information systems, networks and services.

Its intimate knowledge of the telecoms operator business and of information and communication technologies, its numerous references, and its worldwide network of partners make Sofrecom a very much appreciated advisor by governments, investors and international financial organisations.

Sofrecom is present all over the world through its realizations and through its local agencies: Algeria, Argentina, France (headquarters), Dubai, Indonesia, Jordan, Kenya, Morocco, Poland and Vietnam.

Sofrecom press contact

Francia Nichols

Communication Manager

Tel : 01 57 36 46 90

francia.nichols@sofrecom.com